

# **Eyres Monsell Community Meeting**

**DATE:** Monday, 4 March 2019  
**TIME:** 6:30 pm  
**PLACE:** Eyres Monsell Community Centre,  
Hillsborough Road, Leicester, LE2  
9PQ

**YOUR community. YOUR voice.**

**Your Ward Councillors are:**

**Councillor Virginia Cleaver  
Councillor Elaine Pantling**

## Conduct Guidance

The behaviour of people at ward community meetings is important to the success of the meeting. Everyone attending today's meeting is kindly asked to comply with the following arrangements:

- Respect the views of others
- Keep to the Agenda
- One person speaks at a time
- Keep disruption to the minimum (mobile phones on silent) and no side discussions

If anyone does not comply with the guidance, they may be warned that they may be asked to leave the meeting.

## Making Meetings Accessible to All

**Access** – Meetings are held in a variety of community venues. We will only hold meetings in venues where there is suitable access for wheelchairs. If you have any concerns about accessing a venue by wheelchair, please contact the Democratic Support Officer on the number given below. If you feel you may not be able to hear what's being discussed at a meeting please contact the Democratic Support Officer on the number below.

### **Braille / Audio tape / Translation**

If you require this please contact the Democratic Support Officer (production times will depend upon equipment/facility availability).

**Social Media** - The Council is committed to transparency and supports efforts to record and share reports of proceedings of public meetings through a variety of means, including social media. If you wish to film proceedings at a meeting please let us know as far in advance as you can so that it can be considered by the Chair of the meeting who has the responsibility to ensure that the key principles set out below are adhered to at the meeting.

Key Principles. In recording or reporting on proceedings you are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

## **1. INTRODUCTIONS**

The Chair will introduce those present and make any necessary announcements.

The Chair and any other Councillors who are present will make any declarations as required by the Councillors' Code of Conduct.

## **2. APOLOGIES FOR ABSENCE**

## **3. ACTION LOG OF PREVIOUS MEETING**

**Appendix A**

The Action Log of the meeting held on 28<sup>th</sup> November 2018 is attached and Members will be asked to confirm them as an accurate record.

## **4. COUNCILLORS FEEDBACK ON INFORMATION RECEIVED AT THE PREVIOUS MEETING**

An update will be given on:

- 20mph Zone
- Hillsborough Road Signage
- Mini Island
- Children's Play Area

## **5. HOUSING UPDATE**

A local housing officer will be present to provide an update on housing related issues in the Eyres Monsell Ward.

## **6. CITY WARDEN**

The City Warden will give an update on issues in Eyres Monsell Ward.

## **7. LOCAL POLICING UPDATE**

Officers from Leicestershire Police will be at the meeting to provide an update on police issues in the Eyres Monsell Ward.

## **8. LOCAL EYRES MONSELL SERVICES AND ACTIVITIES**

Local organisations will give a short presentation on local services and activities in the Ward.

## **9. WARD COMMUNITY MEETING BUDGET**

**Councillors are reminded that they will need to declare any interest they may have in budget applications, and/or indicate that Section 106 of the Local Government Finance Act 1992 applies to them.**

An update will be given on the Ward Community Meeting budget.

## **10. ANY OTHER URGENT BUSINESS**

### **Help us to make improvements!**

Please help us to improve Community Meetings by filling in an **Evaluation sheet** to let us know what you thought of the meeting. Thank you.

### **For further information, please contact**

Angela Martin (Community Engagement Officer)  
Phone Number: 0116 454 6571  
Email: [Angela.Martin@leicester.gov.uk](mailto:Angela.Martin@leicester.gov.uk)

or

Angie Smith (Democratic Support Officer)  
Phone Number: 0116 454 6354  
Email Address: [angie.smith@leicester.gov.uk](mailto:angie.smith@leicester.gov.uk)

or

[www.leicester.gov.uk/communitymeetings](http://www.leicester.gov.uk/communitymeetings)

# Appendix A

## EYRES MONSELL COMMUNITY MEETING

WEDNESDAY, 28 NOVEMBER 2018

Eyres Monsell Community Centre, Hillsborough Road, Leicester, LE2 9PQ

Present: Councillor Pantling

<b>NO</b>	<b><u>ITEM</u></b>	<b><u>ACTION REQUESTED AT MEETING</u></b>
1.	<b>INTRODUCTION AND WELCOME</b>	<p>Councillor Pantling in the Chair.</p> <p>The Chair welcome everyone to the meeting and, at her invitation, all present introduced themselves.</p> <p>Apologies for absence were received from Councillor Cleaver and Sue Green.</p>
2.	<b>DECLARATIONS OF INTEREST</b>	<p>No interests were declared.</p>
3.	<b>TRAFFIC AND HIGHWAY DEVELOPMENTS IN EYRES MONSELL</b>	<p>Martin Fletcher (City Highways Director), Janet Dyer (road safety, 20mph, etc.) and Jamie Long (laybys) were present at the meeting, and the attached presentation was delivered. Officers gave information on work undertaken in the area over the last few years.</p> <p>The following additional information was provided:</p> <ul style="list-style-type: none"><li>• Highways work was prioritised with ward councillors to include issues raised, for example, parking concerns. Each workstream had budget assigned to it.</li><li>• The City Council had significant capital programmes across the city not just the centre, for example, road maintenance works at the Pork Pie Island at £170k.</li><li>• Discussions at drop in sessions prior to layby works consultation had changed priorities for residents.</li><li>• School run parking was a national issue, and a serious problem across the city. A programme around priorities due to resources would focus on risk assessed schools across the city for 2019/20, for example, Rolleston Primary School.</li><li>• Physical and enforcement measures could include bollards, targeted activities involving police, and warnings to parents. Work would continue to</li></ul>

create behaviour change amongst parents.

- Time was spent in schools training students how to ride bikes, walk to school as a healthy alternative.
- 20mph schemes had been introduced e.g. Stonesby Avenue, and more were planned, along with traffic calming measures. Eventually the scheme would make the whole estate 20mph. Schemes were developed with the police.
- The scheme would be policed and sampled to see if it was working. It would encourage more people to drive slowly. It was up to drivers to adhere to the limit of the road.
- Bollards and railings would be installed to try to stop inconsiderate parking.
- People bollards were more expensive than pencil bollards, and had been well received. A resident reported those on Stonesby Avenue were very effective.
- Bollards needed to be used in the right location, for example, on the approach to an entrance. Using closely placed pencil bollards were suitable, for example, school entrances.
- There was a long term problem of queuing traffic at peak time at the Saffron Lane / Sturdee Road junction, which might be resolved with a mini-roundabout. A resident noted the issue had been raised back in 2005, and Samworths had paid towards the cost in 2006. Installation of a roundabout would be costly as Telecom Cables were in the way – approximately £200k. A solution was needed that didn't cost the earth.

Residents raised the following issues:

- It was difficult to get out of the drive some mornings. The problem was the turn on Hillsborough Road near to Featherstone Drive.
- Residents believed that modern cushions caused undercarriage damage to cars.
- Residents stated signage for speed limits was poor and small. It was explained that traffic officers were restricted to work within statutory sign laws. At an entrance to a speed restriction, big round signs were visible – beyond that only small, repeater signs were used.
- The government should intervene with manufacturers to restrict the speed of cars.

		<p>Officers were thanked for the presentation. Residents were asked to speak to the traffic officers during the information session following the meeting.</p>
<p><b>4.</b></p>	<p><b>HOUSING MANAGEMENT AND REPAIRS</b></p>	<p>Suki Supria (Head of Service for tenancy management), Ian Craig (Head of Service, repairs function) and Kamina Rughani (Neighbourhood Housing Team Leader for Eyres Monsell)</p> <p>The following points were made:</p> <ul style="list-style-type: none"> <li>• Officers present dealt with all aspects of tenancy as a landlord function.</li> <li>• There were 21,000 properties, with nearly 90,000 repairs undertaken each year. Not an exhaustive list, repairs included fixtures, structures, internal, external, and empty properties being brought to an acceptable standard for people to move into.</li> <li>• Work also included installations, for example, boilers, kitchens, smoke alarms, work on communal areas, for example, corridors, waste chutes. Special arrangements were in place for lifts, alarms and security doors.</li> <li>• Houses were not decorated, but a new tenant would be given money to purchase decorating materials.</li> <li>• Deliberate damage was not repaired, and the tenant would be recharged.</li> <li>• Breaches conditions of tenancy would be dealt with within the definition of the conditions.</li> <li>• The service also covered rental income and arrears action, though support for tenants to maintain a tenancy was offered, and evictions were a last resort.</li> <li>• Tenancy fraud was also covered. A tenant had the right sub-let but permission was needed.</li> <li>• People that wanted to move were given assistance. Priority Band One was the highest, and there were 13,000 allocations per year. There was also a waiting list for garages and garage spaces. It was noted some garages were vacant as they were not accessible, for example, due to asbestos.</li> <li>• Tenants were also helped with pest control.</li> <li>• Officers worked with the police and other partner agencies to tackle harassment, domestic violence and anti-social behaviour. There was a list of vulnerable tenants, and routine visits were made to ensure they were ok and well supported in their</li> </ul>

		<p>tenancy, with assistance from Adult Social Care and Star.</p> <ul style="list-style-type: none"> <li>• The department covered emergency situations such as gas safety checks, fire safety inspections. Temporary accommodation would also be provided on occasion, for example, whilst repairs were being undertaken.</li> <li>• There were mandatory grounds in conditions of tenancy. If the council went to court, the judge would grant the council repossession if there was criminal activity. Acceptable behaviour contracts and injunctions could also be used.</li> <li>• The department also dealt with tenancy abandonments, and mutual exchanges, succession rights to a tenancy, right to buy, altering dwellings, and references for banks and building societies.</li> <li>• The environmental budget was predominantly used for parking and laybys in the area, and improvements in bin areas.</li> <li>• There were different types of housing stock, which included warden assisted accommodation.</li> <li>• There were also specialist arrangements with contractors, for example, grounds maintenance. Major refurbishments were also undertaken.</li> <li>• Disability facility grants were provided to those eligible for adaptations in homes.</li> </ul> <p>Officers were thanked for the information. Residents were invited to speak with the housing officers after the meeting.</p>
5.	<p><b>NEIGHBOURHOOD POLICING AND ANTI-SOCIAL BEHAVIOUR IN EYRES MONSELL</b></p>	<p>Sgt. Steve Power, Leicestershire Police, was present, and provided the following information:</p> <ul style="list-style-type: none"> <li>• Crime statistics for Eyres Monsell were good and had not significantly risen over the past year, and in some areas had gone down.</li> <li>• There had been though a couple of significant incidents involving knives. An anti-knife operation had been introduced at the start of November 2018. So far there had been 15 stop searches targeting knife crime (the second highest in the force) and as a result there were several significant arrests.</li> <li>• There were a few amnesty bins, one of which was located in the Eyres Monsell centre. A knife arch was in place in the Co-op on Hillsborough Road, and its use would be reviewed by the Inspector</li> </ul>



		<p>and might be extended.</p> <ul style="list-style-type: none"> <li>• There were no other particular areas of concern to report.</li> </ul> <p>Residents queried why the knife arch had been publicised. It was reported the police wanted people to know they were working on knife crime, and was more about advertising and public relations. Residents asked that police be more visible on the estate to reassure residents, particularly older members of the community. It was noted that there were also several officers working in plain clothes during operations, but the need for visible police presence was understood.</p> <p>The Chair thanked Sgt. Power for the information.</p>
<b>6.</b>	<b>CITY WARDEN</b>	<p>Noel Cazley, City Warden for Saffron, Aylestone and Eyres Monsell was present. The following information was noted:</p> <ul style="list-style-type: none"> <li>• Offences dealt with included littering, messy gardens (council and private properties, the main worry for which was vermin and infestation.</li> <li>• Residents were warned to be careful when using 'Man and Van', and to ensure the drive had a waste carriers licence, with a reference number – these can be checked online. If residents did not check a licence, they too could be prosecuted for fly tipping.</li> <li>• The Council could collect items free of charge, or residents could use the recycling centre at Gypsum Close. The centre also had an area that took items in good condition.</li> <li>• Using the council's Love Leicester smart phone app, they could report issues with pictures, for example, trip hazard, dog fouling. A GPS signal of the location would be sent to the relevant department. Residents were urged not to take close-ups of the problem, and to ensure the picture was fully uploaded before moving on so a correct GPS was given.</li> <li>• It was noted that dog fouling metal bins were taken for scrap, but that any bin could receive dog fouling, even home bins on the public highway.</li> </ul> <p>The officer was thanked for the information.</p>
<b>7.</b>	<b>WARD COMMUNITY BUDGET</b>	<p>The Community Engagement Officer reported that applications for ward funding could be found online.</p>

		<p>Councillors for each ward were allocated a budget of £18,000 each year to spend in the ward.</p> <p>It was noted that the current amount agreed for applications for the financial year 2018/19 was £11,805. The remaining balance was £8,090, though some had been prioritised.</p> <p>A resident requested using some money for fences on parks.</p>
8.	<b>ANY OTHER URGENT BUSINESS</b>	<ul style="list-style-type: none"> <li>• A section on children and young people to be included on the next agenda. ACTION: CEO</li> <li>• The next meeting to be held at a later time, with additional publicity in the post office and portacabin. ACTION: CEO</li> <li>• Colin Wood, Adaptive Boxing Organisation, gave information and is attached for information. The organisation dealt with people experiencing suicide, depression, physical disability.</li> <li>• A boys club was open every night in the ward for 8-12 year-olds.</li> <li>• Streetvibe were present. The Chair suggested all groups got together.</li> <li>• A discussion would take place with officers with regards to the Magpie Centre and future use.</li> </ul> <p>There being no other items of urgent business the meeting closed at 3.10pm and moved into Part 2 – information session.</p>

# Minute Item 3

## Eyres Monsell

Community Ward Meeting  
Wednesday 28 November 2018



## Eyres Monsell – Highway related works

- Introductions & ward area
- Road Maintenance
- Layby & Parking Space Projects 2014 - 2019
- School Run Parking
- 20MPH Schemes & Traffic Calming
- Traffic Regulation Orders (Yellow lines)
- Bollards and railings
- Saffron Lane/Sturdee Road Junction



## Eyres Monsell Ward Area



- Glenhills Way / Attlee Way to the north
- Aylestone & Saffron wards to the north
- County to the south
- Pork Pie Island
- Schools
- Cemetery



## Road Maintenance Works

Pork Pie Island Resurfacing – £170k



## Layby & Parking Space Projects

- Ongoing programme across the ward
- Prioritised in collaboration with Ward Councillors and Housing Department
- 13 schemes in Eyres Monsell since 2014
- Total spend £436k
- This year works at Packhorse Road and Queensferry Parade



## Layby & Parking Space Projects

Sturdee Road & Packhorse Road Layby Works



## Layby & Parking Space Projects 2014 - 2019

### Red House Gardens & Ford Close Layby Works



### Roche Close Layby Works



## School Run Parking (SRP) Update

- Prioritised School Run Parking programme to address traffic issues around 120 schools in Leicester City
- Programme runs to March 2019 and is part of the wider Parking Strategy initiative developed in 2016
- The improvement measures include hard (physical), enforcement and soft (behaviour change) measures
- 2019/20 - Rolleston Primary School, Holy Cross Catholic Primary School, Eyres Monsell Primary School, Tudor Grange Samworth Academy



## SRP Hard Measures

January 2017 - Present

**120**  
 Schools are on the School Run Parking priority list  
**46**  
 School Run Parking plans have been submitted for works  
**6**  
 School Run Parking plans are pending works



Since January 2017, a number of bollards, signs, and lines have been installed around school zones to highlight the presence of the school

**149** Pencil bollards  
**8** Child bollards  
**57** Iron bollards

## SRP Enforcement

January 2017 - Present

**34**  
Stings

Fines issued since the new ruling:

- 12** Penalty Charge Notices
- 11** Fixed Penalty Notices for litter or smoking in cars whilst a minor present
- 1** Police Obstruction Notice



**2019**

**Camera Van Enforcement at 20 Schools**

## SRP Soft Measures (Behaviour Change)

January 2017 - Present

### Living Streets

**56**

Schools are engaged in the WOW Scheme – the year round walk to school challenge

*"It has been a huge success and there is a really noticeable difference in the amount of traffic at the school gate. This is great news because we had got real safety issues with the traffic congestion"*

– St Mary's Fields Primary School after launching WOW

### Sustrans

**27** Schools currently actively engaged  
**21** Supported schools

**11** Schools have completed the Big Street Survey

- Over 60 Dr Bike sessions have taken place
- Over 50 Learn to Ride sessions

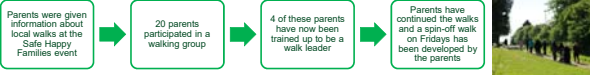
### Bikeability

**2273**

Children have engaged in Bikeability since January 2017

- Bikeability was known as cycling proficiency
- Level 1 - school playground
- Level 2 – local roads
- Training takes place in normal lesson time

### Parents Walking Group (Whitehall Primary School)



## 20MPH Schemes – Stonesby Avenue

### Stonesby Avenue 20MPH Scheme & Pedestrian Crossing



## 20MPH Schemes – Eyres Monsell

Eyres Monsell - Proposed 20MPH Scheme



## Traffic Calming – Eyres Monsell

Glenhills Boulevard – Proposed Traffic Calming



## Bollards & Railings

Sturdee Road/Garnett Crescent



Tilford Crescent



Whitney Drive – Preventing illegal rat-running/access



## Saffron Lane / Sturdee Road Junction

- Long term problem of queuing traffic at peak time
- Traffic surveys indicate rat running issue
- Possible solution maybe mini-roundabout – up to £200k as Telecom Cables in way.



## And Finally.....

- Thank you for listening
- Good progress continues to be made and lots of work underway/completed
- We can't do everything overnight – so thanks for your patience





# Minute Item 8

To whom it may concern,

This is not a proposal, this is just a short introduction to the work we are currently doing within the area at Urban Boxing Gym. Unfortunately, the current building space we are utilizing does not meet the requirements for the work we want to do within the community.

## Work with Young People

On our team is a qualified youth worker who lives in the local area of Eyre's Monsell. We all share a concern about the lack of youth provision in the area. We have been made aware of the recent closure of the Magpie Youth centre, and it saddens us to know that following the recent building works carried out to the basketball courts and the new lighting system that has been put in, this space is now attracting young people but for the wrong purposes. We wondered if this space would be available for us to have exclusive access to turn this into a community boxing facility. We are also aware of the increase in levels of ASB and knife crime within the area and would like to introduce the young people to after school boxing clubs. We would teach them discipline through a specifically designed program, respect not only for themselves but for their community, and offer them a safe space and a sense of belonging. In a community gym they will be surrounded by positive role models, that will support, nurture and challenge them to grow to become active citizens that care about where they live.

Our youth worker is also linked to Enstruct Training which is an alternative provision for young people that have been excluded from mainstream school due to social and emotional issues. We are currently working alongside them and their students and have just rolled out a new "Anger Boxing Program" Developed to introduce them to the sport of Adaptive Boxing to promote their physical and mental wellbeing. The young people are learning the art of adaptive boxing which includes wheelchair and blind boxing techniques. The program aims to reduce exclusion, stress and aggressive behavior and is run alongside their PSHE lessons which educate them around issues of identity, masculinity, respect, diversity and discrimination.

## Aims for the future to support education

We would like to work with all the schools within the local area to prevent exclusion, share information that might be helpful to recognize needs within the area and engage in interagency work with local police and services to pool resources and funding to work together to build a more inclusive community. This would be done by firstly introducing afterschool clubs to the area, which we will aim to promote throughout the schools and eventually develop the anger boxing program further to support schools to prevent exclusion. At Urban Boxing we feel that a whole community approach is required to tackle the social issues within the local area. Young people require a safe place to go where they know there are people who genuinely care about them. Working alongside the schools and with the local police force we are sure we can make a difference so that the residents of Eyres Monsel feel safe again. We are also aware that a tougher approach to some of the levels of violence, antisocial behavior, and knife crime is required. We are confident that the services we deliver will provide this in a disciplined and controlled structured environment through the sport of boxing.

Yours Sincerely,

Colin Wood – Adaptive Boxing Organization

